

Caroline Mellor is a seasoned emergency management practitioner with nearly 20 years of experience in the field. Her expertise spans across municipal and healthcare sectors, where she has consistently demonstrated her ability to lead and innovate in high-pressure environments.

Throughout her career, Caroline has demonstrated a unique blend of strategic planning and practical implementation. Her implementation of Canada's first municipal Hazard Mitigation Plan complements her experience on urban planning initiatives such as Toronto Harbourfront LRT, Billy Bishop Airport, Energy East Pipeline, and Ottawa's new hospital. Her work aligns enterprise risk management strategies with emergency management program development, embedding ethical considerations, standards of care and accessibility standards.

Caroline's career is marked by her leadership in large-scale projects and exercises. As a planner for major events such as G20, Caribana, and Canada 150, her broad perspective on interjurisdictional planning is reflected in her commitment to relationships and collaboration. Dedicated to the hazard identification and risk assessment (HIRA) process, Caroline has been instrumental in developing, training, and implementing comprehensive emergency response plans, including all-hazards strategies, hazard-specific protocols, and critical infrastructure failure business continuity plans. Her experience in designing and facilitating high-fidelity exercises for scenarios such as mass casualty and cyber-attacks provides real-world experience to learners and leaders in a supportive environment.

Currently pursuing a Master of Arts in Disaster and Emergency Management at Royal Roads University, Caroline combines academic rigor with practical experience. Her approach to emergency management is characterized by a safety-driven mindset, effective communication skills, and an inclusive leadership style that champions a whole-of-community approach.

With her forward-thinking approach and passion for service, Caroline continues to be at the forefront of emergency management, driving innovation and excellence in mitigation, preparedness, response, and recovery strategies.